

OFFER TERMS AND CONDITIONS:

1. This Marketing Program ("**Offer**") is offered by SBI Card & Payment Services Ltd. ("**SBICPSL**") under an arrangement with Cleartrip Pvt Ltd ("**Partner**").
2. It is open to all legal residents of India holding a valid and current SBI/Tata Credit Card excluding SBI/Tata Corporate Credit Cards, SBI Paytm Cobrand Card and SBI Cashback card ("**Cardholder**"). Offer is not valid on Rupay Credit Card transactions done via UPI.
3. The Validity of the Offer ("**Offer Duration**") is from 20th Oct 2024 to 31st Oct 2024, unless extended by SBICPSL and Partner by mutual consent in writing for a further period "**additional duration**".
4. Under this Offer, cardholder can avail:

Dates	20 to 22 Oct		Card Refresh 1-23 to 27 Oct		Card Refresh 2-28 to 31 Oct	
LOB	Min Booking Amt	Max Discount	Min Booking Amt	Max Discount	Min Booking Amt	Max Discount
Domestic Flights	3,000	10% up to 1000	5,000	10% up to 1000	5,000	10% up to 1000
	15,000	Extra 500 off	15,000	Extra 500 off	15,000	Extra 500 off
International Flights	15,000	10% up to 5000	15,000	10% up to 5000	15,000	10% up to 5000
	75,000	Extra 3000 off	75,000	Extra 3000 off	75,000	Extra 3000 off
Domestic Hotels	5,000	15% up to 3000	5,000	15% up to 3000	5,000	15% up to 3000
International Hotels	7,500	15% up to 5000	7,500	15% up to 5000	7,500	15% up to 5000
Bus	750	10% up to 300	750	10% up to 300	750	10% up to 300

- Offer applicable on www.cleartrip.com or Cleartrip Mobile App
- Customer/s can avail the by using the coupon code **SBIMAX**
- This Offer is also valid on EMI transactions on SBI/TATA credit cards . This Offer is not valid on Rupay Credit Card transactions done via UPI
- The offer is valid Once per user, per LOB, during the offer period. The discount is not applicable on multi-city bookings.

- The offer is valid on adult and child bookings only and not valid for infant (Less than 2 years) bookings.
 - While the Offer is valid only for bookings made between **20th October to 31st October 2024** the Offer Period, the travel dates are open.
 - The offer cannot be clubbed with any other offer on cleartrip.com.
 - The hotel offer is valid only on **Selected hotels**.
 - All bookings are subject to availability.
 - In case of cancellations of booking (in part or full), the instant savings amount will not be refunded.
 - Cleartrip reserves the right at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part and to withdraw this discount at any time in its sole discretion.
 - Cleartrip is the sole authority for interpretation of these terms.
 - Cleartrip shall not be liable for any loss or damage arising due to force majeure event
 - In the event of any misuse or abuse of the offer by the Customer/s, Cleartrip reserves the right to deny the offer or cancel the booking.
 - In no event, the entire liability of Cleartrip under this offer shall exceed the booking amount paid by the Customer/s.
 - Cleartrip not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the Offer.
 - These terms and conditions are governed by the laws of India and the courts at Bangalore will have exclusive jurisdiction over any matters/disputes arising out of or in relation to this discount.
 - These terms and conditions are in addition to Cleartrip.com Terms of Use and Privacy Notice, to which you agree to by using cleartrip.com and also in addition to the conditions applicable to booking of flight / airline tickets. To the extent these conditions are inconsistent with these terms and conditions, these terms and conditions shall prevail with respect to this particular discount only.
 - By opting for this discount, Customer/s expressly agree that neither Cleartrip nor any of its affiliates will be liable or responsible for any loss or damage whatsoever that a customer may suffer, directly or indirectly, in connection with such discount that arises from such Customer's own act of omission or commission.
 - The discount is completely optional and is chosen by the Customer's of his/her own volition. Any Customer availing this discount shall be deemed to have accepted these terms and conditions.
- For Domestic Flights,
 - Minimum booking amount is excluding any ancillaries including meals, insurance and convenience fees for domestic flights bookings
 - For Domestic Hotels,
 - For hotels, discount is to be calculated on hotel basic price (pre-tax price)
 - Offer is valid on select hotels only.
 - For bus,
 - Instant Discount is applied on Base Fare (Pre-Tax Amount).
 - Offer is applicable on select bus operators only.

OTHER TERMS AND CONDITIONS:

1. The above Offer is by way of a special offer for SBI/Tata Credit Cardholders only excluding SBI/Tata Corporate Credit Cardholders and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement between SBICPSL and their Cardholders. The terms of the above Program shall be in addition to and not in derogation of the terms contained in the card member agreement., Merchant EMI Terms and Conditions and Rewards Terms & Conditions.

2. Any query regarding the program will be entertained only till 31.10.2024. Post such date, SBICPSL & Partner will not entertain any correspondence or communication in any manner whatsoever regarding this Program from any persons.
3. As per Rewards Terms & Conditions, Reward points accrued on offer eligible transactions will be forfeited. Reward points will be forfeited for all transactions done during offer period and considered for Offer computation. At the time of forfeiture in case the Cardholder has inadequate Reward Point balance, then an amount equivalent to Reward Points to be Forfeited will be debited from the Cardholder's account. Effective offers launched from 01 December 2023, reward points forfeiture will be done within 90 days of Cashback posting date for Cashback offers. In case of Instant Discount offers, reward points forfeiture will be done within 6 months of end of offer month. For example, an Instant discount offer ends on 15th December 2023. In this case, end of offer month will be 31st December 2023. Hence, Reward Points forfeiture will happen after 31st December 2023 and before/on 30th June 2024
4. SBICPSL does not endorse any of the products or brands being offered under the Program and will not accept any direct liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability of the Partner.
5. All the existing offers, discounts etc. on select/all products or services that are being offered by partner can be availed by the Cardholders as part of this offer as mentioned in this communication.
6. Pictures of products shown in the communication sent to the customer either through mailers, push notifications, social media channels, statements or advertised on the website/mobile app, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
7. Products/services offered under this program are subject to availability from the respective participating merchants/sellers of Partner and accordingly SBICPSL in no circumstances shall be liable for non-availability of any of the products/services.
8. SBICPSL shall adhere, cater and ensure on best effort basis to perform the agreed terms and conditions of the program.
9. SBICPSL will not be liable for any technical or any offer configuration related issue at Partner platform on account of which cardholder is unable to avail the offer. All such concerns need to be taken up directly with the Partner by cardholder for resolution
10. Under no circumstances will the offer/cashback being offered under this Program be settled with cash in lieu by SBICPSL or by Partner.
11. Returned transactions, disputed transactions (closed in customer favor) or unauthorized/fraudulent transactions will not be considered for the Offer.
12. SBICPSL will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Partner/Partner's sellers on products/services made available by it and the same shall be at the sole risk and consequences of Partner/Partner's sellers and without reference to SBICPSL.
13. All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Offer was offered.
14. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
15. SBICPSL reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card subject to intimation to Partner of such disqualification.
16. Any person availing this Offer shall be deemed to have accepted these terms and conditions.

17. SBICPSL and Partner reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all or some of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
18. Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary and the Offer is being made purely on a best effort basis.
19. Nothing herein amounts to a commitment by SBICPSL to conduct further, similar or other Offers.
20. Any disputes arising out of the Offer between SBICPSL and Cardholder shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996 and amendment thereof. The Seat & Venue of arbitration shall be at New Delhi, India and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL or Partner or any of its affiliates.
21. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
22. These terms & conditions shall be governed and interpreted as per the laws of India and any dispute relating to these terms & conditions shall be subjected to exclusive jurisdiction of the courts of Delhi.